

JO MACKEN

MBA, PRINCE2, SIX SIGMA BB

Interim CIO | Global ERP Transformation | M&A Integration | PMO Leadership

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EXECUTIVE BIOGRAPHY

PROFILE

Jo Macken is a technology and business transformation executive who turns strategy into delivered systems. In more than 30 years leading ICT, he has run enterprise ERP programs, finance back-office transformations, carve-outs, and post-acquisition integrations for multinationals in mining, industrial technology, real estate services, retail, and distribution.

His mandate is consistent: take a complex, multi-country change agenda, build the governance and teams to carry it, and land it on time and on budget. He led the client side of Sibelco's SAP S/4HANA rollout to 29 countries and 200+ mining sites, centralized the financial back office of 28 EMEA countries at Johnson Controls, and steered 40+ carve-out and integration projects at CBRE GWS.

Having served as Interim Group CIO, Global ERP Program Lead, Global PMO Lead, and board-level finance and operations executive, Jo sees transformation from the technology, finance, and business sides of the table. On ERP programs he works alongside the systems integrator, which brings the SAP or Microsoft product expertise, while he owns the full program: budget, change and transformation, communications, training, and C-level steering committee reporting. Today he is the overall program lead for Kinepolis Group's migration to SAP S/4HANA, following an engagement at Colruyt Group turning strategy for three business units into roadmaps and resourcing plans.

CAREER HIGHLIGHTS

50+	~100	40+	€10M
PROJECTS DELIVERED	PERSON PROGRAM TEAM	M&A PROJECTS STEERED	P&L LED

PERIOD	ORGANIZATION	ROLE	DEFINING CONTRIBUTION
2025 – 2026	Kinepolis Group	SAP S/4HANA Overall Program Lead	Leads R2R, P2P, and O2C design and the SI's build, with budget and SteerCo ownership
2023 – 2025	Colruyt Group	Roadmap Coordinator	Turned strategy for three business units into roadmaps and resourcing plans
2018 – 2023	Sibelco	Global ERP Program Lead	Client-side lead of SAP S/4HANA, live in 29 countries and 200+ sites
2015 – 2018	CBRE GWS	Global PMO Lead	Carve-out and integration across 40+ projects
2011 – 2015	Johnson Controls	Global PMO Lead, Finance Transformation	Finance back office centralized for 28 EMEA countries
2011	Azelis	Group ERP Manager	Built a Dynamics AX competence center at headquarters
2010 – 2011	Hessenatie Logistics	Program Director	Introduced a PMO and project methodology
2003 – 2010	Alcopa Group	Interim Group CIO	Unified and rebuilt group ICT, including a new data center
1999 – 2003	Bureau van Dijk	Director of Business Solutions	Launched a new business line; led €10M P&L
1991 – 1999	Cerestar (Cargill)	Business Systems Manager	Led group-wide BPR and a four-year ERP program in Asia
Earlier	Royal Doulton	COO; CFO and Board Member; IT Manager	Board-level finance and operations leadership; automated core operations

EXPERTISE AND REACH

Jo combines ERP program leadership, finance transformation, M&A integration, ICT turnaround, and PMO governance with commercial experience from a P&L leadership role.

- **Global ERP program leadership:** client-side lead with SI partners on SAP S/4HANA (Sibelco, Kinepolis) and Microsoft Dynamics AX (Alcopa, Hessenatie Logistics, Azelis).
- **Finance transformation and shared services:** near-shored the financial back office for 28 EMEA countries, then scaled the model to a second division.
- **M&A, carve-outs, and integration:** Johnson Controls GWS carve-out, CBRE integration, and a Swiss acquisition at Alcopa.
- **ICT turnaround and governance:** audits, KPIs, a new Help Desk, outsourcing, and a new IBM-built data center.
- **PMO and portfolio governance:** methodologies built once and reused across regions.

Industries: mining and industrial minerals, industrial technology and automotive, real estate and workplace services, retail, leisure and entertainment, specialty chemicals, logistics and supply chain, food ingredients, consumer goods, and IT consulting.

Platforms: SAP S/4HANA, Microsoft Dynamics AX, Salesforce integration, IBM AS/400, and Microsoft .NET.

Languages: Dutch (native), English and French (fluent), German (basic).

EDUCATION AND CREDENTIALS

- MBA, Applied Economics, Catholic University of Louvain, Belgium.
- BSc, Information and Communication Technology, Catholic University of Louvain, Belgium.
- Executive Education: Project and Program Management; COBIT and ICT Auditing, Vlerick Business School, Antwerp.
- Six Sigma Black Belt.
- PRINCE2 Project Management.

SHORT BIO

Jo Macken is a technology and business transformation executive with 30+ years of experience. As client-side program lead, he has taken SAP S/4HANA live in 29 countries with the systems integrator, transformed the finance back office of 28 EMEA countries, and steered 40+ carve-out and integration projects. An MBA, PRINCE2 practitioner, and Six Sigma Black Belt, he works in Dutch, English, and French.